

## Cask Marque

## **RE-OPENING GUIDE**

November 2020

|         | Action                                                                                                                               | Tick | Why?                                                                                                                     | Notes |
|---------|--------------------------------------------------------------------------------------------------------------------------------------|------|--------------------------------------------------------------------------------------------------------------------------|-------|
|         | We recommend that you clean your lines every 2 weeks while you are closed                                                            |      | To ensure no taints take hold in the lines and identify any issues                                                       |       |
| Closed  | Switch on your remote coolers every 2 weeks. Listen to ensure that the top pump is working and circulating liquid                    |      | This should stop any build up or blockages in the python and will identify any issues ahead of opening                   |       |
| While   | Keep engaged with your team and let them know any updates as they happen                                                             |      | To make sure the bar staff morale is kept high and that your staff are ready for reopening when the announcement comes   |       |
|         | Regularly check the cellar for pests, damp and ventilation                                                                           |      | You can rectify any issues as soon as they happen which will make opening a smoother process                             |       |
|         | Contact your beer suppliers and re-set up an account                                                                                 |      | To ensure you can place your first order in enough time for opening day                                                  |       |
| to go   | Check with your supplier whether any existing stock has an extended 'best before' date                                               |      | Unbroached kegs may still be saleable                                                                                    |       |
| 10 days | Ensure ullage is uplifted and empties are removed                                                                                    |      | To ensure old stock is not served                                                                                        |       |
|         | Order gas cylinders                                                                                                                  |      | No gasno keg beer!                                                                                                       |       |
|         | Compile and submit stock order based on last year's trading patterns                                                                 |      | Prepare for a slow recovery. Don't over order, just place a regular order. It can always be topped up                    |       |
|         | Check best before date on the line cleaning chemical.<br>Re-order if necessary                                                       |      | Line cleaning chemical has a shelf life.<br>If this has expired, the chemical may not be effective                       |       |
|         | Check all cask equipment (taps, spiles, extractor rods, auto tilts, sparklers) are clean and in working order. Re-order if necessary |      | Some equipment may have become damaged over time. Start as you mean to go on, with the best dispense equipment available |       |
|         | Clean exterior surface of all beer lines                                                                                             |      | The exterior of the lines will have picked up dust over time                                                             |       |

|              | Action                                                                                                                                                            | Tick | Why?                                                                                                                                                                                    | Notes |
|--------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------|------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------|
|              | Ventilate the cellar                                                                                                                                              |      | To get rid of any stale odours                                                                                                                                                          |       |
| o go         | Flush all beer lines with water, and check the water flush for any taints                                                                                         |      | This is to check that there are no splits or leaks in the lines, and also to detect taints which may have built up over time                                                            |       |
| 7 days to go | Clean all keg couplers externally and internally by soaking in clean warm water and use a soft cloth to remove loose dirt                                         |      | In readiness to connect to new kegs                                                                                                                                                     |       |
|              | Clean the cellar floor, walls, sink and line cleaning bottle. Check for evidence of mould growth                                                                  |      | Re-set the standards: once the cellar is fully cleaned, it's easier to maintain these standards                                                                                         |       |
|              | Switch the cellar cooling fans on and check they are working correctly. Switch the remote coolers and ale python coolers on and check they are circulating liquid |      | To allow the cellar to reach the optimum temperature for the beer delivery: 11 – 13 degrees plus this gives you chance to report any faulty equipment in good time and get things fixed |       |
|              | Check the condition of and correct number of nozzles and sparklers                                                                                                |      | If any nozzles and sparklers are missing there is enough time to re-<br>order                                                                                                           |       |
|              | Count existing stock and record any write offs/ullage                                                                                                             |      | Avoids a 'phantom' stock take (inaccurate stockholding)                                                                                                                                 |       |
| days to go   | Accept beer delivery                                                                                                                                              |      | Check the order matches the delivery note                                                                                                                                               |       |
| 5 days       | Stillage all cask ales (if using horizontal method) or place all casks in final settling area (if using vertical extraction method)                               |      | This allows the sediment in the cask to settle                                                                                                                                          |       |
|              | Clean the shives and keystones on all casks                                                                                                                       |      | Reduces the risk of infection when the beer is tapped                                                                                                                                   |       |
|              | Place kegs in 'best before' date order                                                                                                                            |      | To use the oldest stock first                                                                                                                                                           |       |

|          | Action                                                                                                                                                  | Tick | Why?                                                                                                              | Notes |
|----------|---------------------------------------------------------------------------------------------------------------------------------------------------------|------|-------------------------------------------------------------------------------------------------------------------|-------|
|          | Vent and tap casks. Ensure a soft spile is in the shive.<br>Tap casks if using vertical extraction method. Ensure vent valve is in the<br>'on' position |      | Most cask ales will take up to 3 days to fully condition. Make sure your cask ale is ready to serve when you open |       |
| ys to go | Renovate all glassware                                                                                                                                  |      | This will restore all glasses to perfect condition                                                                |       |
| 3 da     | Clean all glass shelves and webbed shelf mats                                                                                                           |      | No point putting clean glasses on a dirty shelf!                                                                  |       |
|          | Clean and sanitise glasswasher. Refill the machine and run a cycle to check all spray jets and nozzles are working correctly                            |      | A dirty glasswasher will result in dirty glassware. Make sure the equipment is fit for purpose                    |       |
|          | Clean and sanitise the ice machine. Switch water supply on and refill the machine with ice                                                              |      | It will take at least 24 hours to produce enough ice to fill the machine                                          |       |
|          | Clean all sparklers and nozzles in hot water or use a 10-minute soak<br>with a sani-tab                                                                 |      | Yeast build up or microbes may have developed in the sparklers over time, this needs to be removed                |       |

|                                                                                                                                                                                                                            | Tick                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Why?                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Notes                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
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| Check clarity, aroma & taste of all tapped casks. Take a sample from the tap, or a Widge sampler tube into a glass                                                                                                         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Ensures your cask ales are conditioning correctly ready for opening day                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| Hard peg fully conditioned beers until ready to pull through (horizontal), or close vent valve if using vertical extractors                                                                                                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | This seals all the condition in the beer                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| Switch on and refill bottle coolers                                                                                                                                                                                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | The coolers will take 8 hours to reach temperature and bottled beer takes a further 8 hours to reach the required temperature in a fridge                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| Connect up gas bottles and turn on                                                                                                                                                                                         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | No gasno keg beer!                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| Clean all beer lines (cask and keg) with a reputable line cleaning solution                                                                                                                                                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | This will ensure you serve the best tasting, freshest beer to your first guests                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| Connect all kegs up and bleed fob detectors                                                                                                                                                                                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | If the fob detectors aren't refilled with beer, no keg beer will come<br>through the lines                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| Ensure a hop filter is fitted in the end of each cask line, connect up casks, and replace hard peg with soft peg. If using vertical extraction, connect the beer line to the extractor rod and turn the vent valve to 'on' |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | If a hard peg is left in the cask, or the extractor rod valve is closed, the beer will not pull through the lines, and it will create a vacuum in the beer line                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| Pull all beer through lines and check clarity, aroma and taste                                                                                                                                                             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Just a double check to ensure there are no taints or off flavours                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| Check temperature of cask and keg with a probe:<br>Cask 11-13 degrees, Keg 2-8 degrees                                                                                                                                     |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | This reassures you that the cooling equipment in the cellar is working correctly                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| Refresh perfect pour training: demonstrate and practice with your team                                                                                                                                                     |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Perfect pour refresher notes on the next page                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
|                                                                                                                                                                                                                            | tap, or a Widge sampler tube into a glass  Hard peg fully conditioned beers until ready to pull through (horizontal), or close vent valve if using vertical extractors  Switch on and refill bottle coolers  Connect up gas bottles and turn on  Clean all beer lines (cask and keg) with a reputable line cleaning solution  Connect all kegs up and bleed fob detectors  Ensure a hop filter is fitted in the end of each cask line, connect up casks, and replace hard peg with soft peg. If using vertical extraction, connect the beer line to the extractor rod and turn the vent valve to 'on'  Pull all beer through lines and check clarity, aroma and taste  Check temperature of cask and keg with a probe: Cask 11-13 degrees, Keg 2-8 degrees | tap, or a Widge sampler tube into a glass  Hard peg fully conditioned beers until ready to pull through (horizontal), or close vent valve if using vertical extractors  Switch on and refill bottle coolers  Connect up gas bottles and turn on  Clean all beer lines (cask and keg) with a reputable line cleaning solution  Connect all kegs up and bleed fob detectors  Ensure a hop filter is fitted in the end of each cask line, connect up casks, and replace hard peg with soft peg. If using vertical extraction, connect the beer line to the extractor rod and turn the vent valve to 'on'  Pull all beer through lines and check clarity, aroma and taste  Check temperature of cask and keg with a probe: Cask 11-13 degrees, Keg 2-8 degrees | tap, or a Widge sampler tube into a glass  Hard peg fully conditioned beers until ready to pull through (horizontal), or close vent valve if using vertical extractors  Switch on and refill bottle coolers  Switch on and refill bottle coolers  The coolers will take 8 hours to reach temperature and bottled beer takes a further 8 hours to reach the required temperature in a fridge  Connect up gas bottles and turn on  No gasno keg beer!  This will ensure you serve the best tasting, freshest beer to your first guests  Connect all kegs up and bleed fob detectors  If the fob detectors aren't refilled with beer, no keg beer will come through the lines cask, and replace hard peg with soft peg. If using vertical extraction, connect the beer line to the extractor rod and turn the vent valve to 'on'  Pull all beer through lines and check clarity, aroma and taste  Check temperature of cask and keg with a probe: Cask 11-13 degrees, Keg 2-8 degrees  This seals all the condition in the beer and the cooling equipment in the cellar is working correctly |

Hold the glass at a 45° angle for keg beers before straightening

Don't swill the glass when pouring the beer

Aim for a maximum 5% head on all beer

If using cask ale sparklers placed beneath the surface of the beer as it is dispensed

Never dip the nozzle in the beer when pouring keg beer

No overspills!

Open those doors with a smile......



**Useful Links** 

www.cask-marque.co.uk

Re-opening course (free)

www.avanisolutions.co.uk

<u>Cask Beer Uncovered Course (free)</u>